SentinelOne™

Readiness by SentinelOne

Endpoint Protection Deployment & Health

01 **Accelerate Your Deployment**

02 **Track Your Endpoint Security Health**

**03** **Maintain Best Practices**

Readiness helps customers get the maximum return on investment from a SentinelOne subscription

You've done your research. You've tested products. You've selected SentinelOne. Now what? If you need a helping hand, we've got you covered.

SentinelOne Readiness is an advisory renewable subscription service designed to help you get the most out of your endpoint protection investment.

Our Team will guide your Team before, during, and after product installation with a structured methodology that gets you up and running fast and keeps your SentinelOne Singularity Platform installation healthy over time. Readiness guides customers through the best deployment practices for Sentinel agents including Windows, macOS, Linux, and Kubernetes. Customers are also provided with periodic Sentinel agent upgrade assistance to ensure you are running the latest code. Quarterly ONEscore health check-ups ensure policy optimization and periodic webinars keep your skills sharp.

SentinelOne Readiness helps customers overcome staffing and time limitations when it comes to getting endpoint protection fully deployed and working to your specifications.
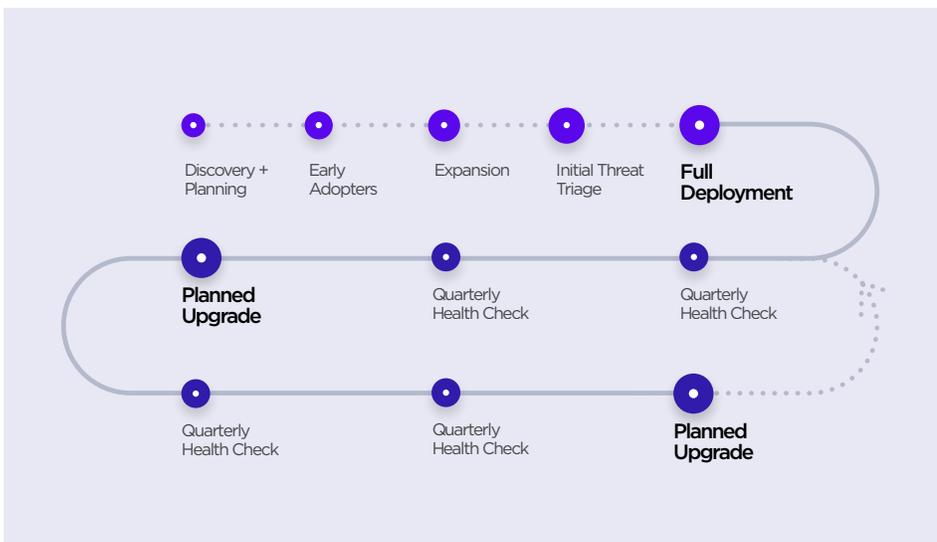
KEY BENEFITS

+ Assigned Customer Success Manager

+ Expert deployment and configuration

+ Initial threat triage and tuning

+ Periodic upgrade assistance

+ Ongoing configuration reviews

+ Quarterly technical success checks

+ Quarterly ONEscore validation

+ Threat analysis enablement & webinars

Discovery + Planning

Early Adopters

Expansion

Initial Threat Triage

Full Deployment

Planned Upgrade

Quarterly Health Check

Quarterly Health Check

Quarterly Health Check

Quarterly Health Check

Planned Upgrade

Readiness
ONEscore

A+
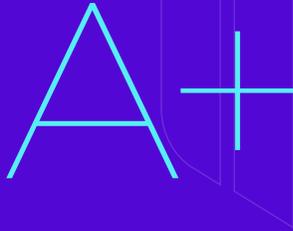
Want to know how you are doing?

SentinelOne Readiness offers ONEscore delivered to you every 3 months to track your installation's health progress over quarters and years.

ONEscore provides your organization with actionable information and a history for business planning and compliance purposes. ONEscore reports include:

- Deployment Rate
- Policy Configuration
- Exclusions
- Threats
- Version Alignment
- Feature Adoption

Customer Success
Manager

SentinelOne assigns you a designated CSM as your point-of-contact who is responsible for coordinating your deployment and creating a long-term roadmap for successful solution management. Your CSM uses our role-based enablement to get key stakeholder admin-istrators, SOC/NOC, IR, IT and Executives access to the SentinelOne SaaS console.

Deployment
Assistance

Your CSM provides advisory assistance throughout the deployment process:

- Environment review
- Console configuration
- Exclusion & policy planning
- Agent deployment and removal of legacy AV
- Initial threat maintenance and tuning

Continual
Engagement

Your CSM provides continuing advisory throughout your time as a SentinelOne customer

- Quarterly health checks with a ONEscore grading
- Awareness of new versions and capabilities
- Periodic upgrade assistance
- Customer webinars

SentinelOne is a Customer First Company

We offer a variety of services to assist and take pressure off of customers including Managed Detect & Respond (MDR), Incident Response (IR), Readiness ONEscore, and Enterprise Follow-the-Sun Support with designated Technical Account Manager personalization. SentinelOne is the highest rated vendor in the 2020 Gartner Peer Insights ™ 'Voice of the Customer' Endpoint Detection and Response Soulutions report. 96% of the reviewers recommended SentinelOne.

About SentinelOne

SentinelOne founded in 2013 and headquartered in Mountain View, California, is a cybersecurity software company. SentinelOne Singularity is one platform to prevent, detect, respond, and hunt in the context of all enterprise assets.

sentinelone.com

sales@sentinelone.com
+ 1 855 868 3733